

Accessibility Policy

Zewmies Pet Care Services

Last updated: [Insert Date]

Zewmies Pet Care Services is committed to ensuring our services and information are accessible to as many people as possible. We strive to make our website and services inclusive and accessible for all clients, including people with disabilities.

1. Our Commitment

We aim to provide a website and services that are accessible and easy to use for everyone. We are continually working to improve the accessibility and usability of our website and services wherever possible.

2. Website Accessibility

We aim to follow good accessibility practices so that our website can be used by a wide range of people. This includes efforts such as:

- Using clear and simple language
- Making content readable and easy to navigate
- Supporting screen readers and assistive technologies where possible
- Ensuring sufficient colour contrast for readability
- Making the website usable on different devices and screen sizes

We aim to follow recognised accessibility standards where practical, including the **Web Content Accessibility Guidelines (WCAG) 2.1**.

3. Service Accessibility

Zewmies Pet Care Services aims to make our pet care services accessible and inclusive. This may include:

- Communicating with clients through different methods (email, phone, or messaging)
- Making reasonable adjustments where possible to accommodate individual needs
- Providing clear information about our services and booking process

If you have specific accessibility requirements, we encourage you to contact us so we can discuss how we may assist.

4. Ongoing Improvements

We recognise that accessibility is an ongoing process. We are committed to reviewing our website and services regularly and making improvements where needed.

5. Reporting Accessibility Issues

If you experience any difficulty accessing information on our website or using our services, please let us know. We welcome feedback and will do our best to resolve any issues.

Contact:

Zewmies Pet Care Services

Email: Info@zewmies.co.uk

Phone: 07794128224

6. Policy Updates

This Accessibility Policy may be updated from time to time to reflect improvements or changes to our services or website.